

Prompt Payments by Public Sector Bodies

Quarter 3 2019: Financial Services and Pensions Ombudsman

Details	Number	Value	Percentage (%) of total number of payments made
Number of payments made within 15 days	227	584,222.33	79%
Number of payments made within 16 days to 30 days	51	86,619.99	18%
Number of payments in excess of 30 days	9	33,520.40	3%
Total payments made in Quarter	287	704,362.72	100%
¹ Disputed Payments	7	25,395.41	2%
Amounts of Late Payment Interest (LPI) paid in quarter	N/A	8.13	N/A
Amount in compensation costs paid in Quarter	N/A	140.00	N/A